

Broadband Facts

Fixed broadband consumer disclosure

Choose Your Service Data Plan for **100 mbps x 100 mbps***
**Baseline speed for certain properties – check with your HOA or property management*

Monthly charge for month-to-month plan **\$49.99/month**

Monthly charge for 2 year contract plan **n/a**

See below for other pricing options including promotions and options bundled with other services, like cable television and wireless services.

Current Bundles

DigiMax Pro (Digital Basic + HD Basic Plus, DigiMax, HD Box & Internet 100x100 Mbps)	\$92.99
DigiMax Triple Bundle (Digital Basic, HD Basic Plus, DigiMax, HD Box, Internet, Phone)	\$119.99
HBO Bundle (Digital Basic, DigiMax, HD Basic Plus, HBO, DVR Box, Phone, Internet)	\$129.99
Ultimate Bundle (Digital Basic, DigiMax, HD Basic Plus, DVR Box, 4 Movie Pack, Phone, Internet)	\$149.99

Other Charges and Terms

Data included with monthly charge **unlimited data**

Charges for additional data usage **n/a**

Optional modem or gateway lease — Customers may use their own modem or gateway: [click here for our policy](#)

Other monthly fees

Inside Wire Maintenance Plan (optional) **\$3.99**

One-time fees

High Speed Internet Installation	\$65.00
Service Reconnection Fee (for non-payment or vacation holds)	\$69.99
Service Calls	\$79.99

Government Taxes and Other Government-Related Fees May Apply:

Varies by location

Other services on network: **cable television and digital phone services**

Performance - Individual experience may vary

Typical speed downstream **80 mbps**

Typical speed upstream **80 mbps**

Typical latency **<40ms (on-network only)**

Typical packet loss **<1% (on-network only)**

Network Management

Application-specific network management practices? - [See our Acceptable Use Policy](#)

Subscriber-triggered network management practices? [See our Acceptable Use Policy](#)

Privacy [See our Privacy Policy](#)

Complaints or Inquiries To contact us: [online](#)/(800) 376-9715;
To submit complaints to the
FCC: [online](#)/(888)225-5322

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